LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Our Lady of the Angels Hospital - Bogalusa, Louisiana

	Measure	BMC Monthly Avg FYE June 2012	OLOAH Monthly Avg FYE June 2014	OLOAH Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016
Statistics	Total Adult/Pediatric Discharges	205	133	138	153	168	155									
	*Total Psychiatric Discharges	70	34	46	54	47	55									
	Total Discharges	275	167	184	207	215	210									
	[3]Total observation days	8.58	7.70	7.62	6.63	7.45	6.04									
	ALOS - Adult/Pediatric	4.02	3.79	3.55	3.33	4.03	3.77									
	ALOS - Psychiatric	6.22	6.70	4.74	4.63	4.68	3.00									
	Total IP Discharge Days - Adult/Pediatric	824	505	490	510	677	585									
	Total IP Discharge Days - Psychiatric	436	220	218	250	220	165									
	Average Daily Census-Adult and Pedi	27.23	16.44	15.99	19.87	25.81	18.23									
	Average Daily Census - Psych	14.66	7.48	6.95	7.58	7.35	6.97									
	Outpatient Encounters	9,830	7,571	7,127	7,482	7,577	7,781									
	Outpatient Clinic Visits with E&M codes	5,089	3,806	3,720	3,990	4,000	4,117									
	*ED Visits	2,254	1,680	1,688	1,771	1,776	1,668									
	Total # of free care individuals															
	# of free care recipients		2,126	1,892	2,078	1,892	1,901									
	# of free care approved applicants															
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**															
	IP Free Care	12.09%	13.05%	8.85%	10.88%	7.75%	9.87%									
	IP Self Pay	5.24%	4.54%	4.90%	7.63%	1.63%	7.31%									
	IP Commercial	9.28%	14.64%	15.03%	14.77%	19.88%	9.69%									
	IP Commercial Medicaid (Bayou Health)	7.96%	16.70%	25.31%	27.27%	29.25%	41.68%									
	IP Medicaid	25.34%	7.16%	7.24%	3.41%	1.25%	2.74%									
	IP Medicare	39.57%	43.28%	38.51%	34.90%	38.50%	28.52%									
	% Patient Mix Psychiatry (Psych)															
	Psych Free Care	21.14%	4.41%	9.44%	11.91%	6.14%	9.57%									
	Psych Self Pay	39.72%	30.49%	60.14%	59.57%	67.54%	53.59%									
	Psych Commercial	2.14%	33.21%	4.04%	4.26%	4.82%	9.09%									
	Psych Commercial Medicaid (Magellan)	10.32%	23.77%	14.28%	15.74%	17.11%	25.36%									
	Psych Medicaid	17.26%	0.93%	2.87%	0.00%	0.00%	0.00%									
	Psych Medicare	8.82%	7.19%	9.23%	8.51%	4.39%	2.39%									
	% Patient Mix Outpatient (OP)															
	OP Free Care	40.26%	40.08%	37.37%	39.19%	36.44%	36.09%									
	OP Self Pay	3.46%	3.06%	2.51%	2.78%	2.48%	1.86%									
	OP Commercial	16.23%	16.56%	19.57%	20.60%	18.87%	19.15%									
	OP Commercial Medicaid (Bayou Health)	5.82%	13.66%	15.66%	16.59%	17.78%	18.30%									
	OP Medicaid	11.89%	2.31%	1.51%	2.78%	0.42%	0.75%									
	OP Medicare	21.97%	24.31%	23.27%	17.91%	23.68%	23.70%									
	% Patient Mix Emergency Dept (ED)															
	ED Free Care	27.55%	19.64%	19.70%	20.27%	19.93%	19.72%									
	ED Self Pay	24.17%	26.42%	24.20%	23.72%	20.38%	20.14%									
	ED Commercial	10.79%	14.91%	15.17%	17.79%	16.10%	17.09%									
	ED Commercial Medicaid (Bayou Health)	8.78%	22.68%	26.11%	27.10%	30.24%	29.02%									
	ED Medicaid	16.00%	1.66%	1.74%	2.43%	0.62%	0.60%									
	ED Medicare	11.86%	14.46%	12.88%	8.64%	12.56%	13.19%									
Offender Care	**Offender Care**															
	[1]Total # Inpatient Discharges	1	1	1	2	4	2									
	% of IP Days	0.52%	0.62%	0.32%	1.14%	1.75%	0.18%									
	Total # OP Encounters	37	2	10	6	6	12									
	% of OP Encounters	0.37%	0.03%	0.13%	0.08%	0.08%	0.15%									
	ED Encounters	19	4	4	1	3	4									
	% of ED Visits	0.86%	0.22%	0.23%	0.06%	0.17%	0.24%									
	[2]# Telemed visits															
	% of Telemed visits															
*CEA Core Clinical Services	**HIV Care**															
	# HIV Clinic visits	24	47	40	40	24	32									
	Outpatient Pharmacy Assistance															
	Total # prescriptions filled	3,413	2,259	1,757												
	# Patient Assistance Prescriptions filled	1,138	767	544												
	[4]# HIV prescriptions filled	19	N/A	31												
	# Offender prescriptions	36	N/A	N/A												
	# Other prescriptions	2,220	1,492	1,182												
	Are prescriptions available same day (Y/N)	Y	Y	Y												
	Avg wait time on prescription in minutes	45	15-20	15-20												

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[3]Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12 and after

Information currently not available or services not applicable

Last updated 12/8/2015

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Our Lady of the Angels Hospital - Bogalusa, Louisiana			
Footnotes	**Comments**		**Date completed**
Operations Milestones		**Impact**	**Date completed**
Medical Equipment Investments			
Technology Investments			

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Graduate Medical Education Resident FTEs

Our Lady of the Angels Hospital Bogalusa Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
FY14 includes HCSD/Washington St. Tammany (Bogalusa) and Our Lady of the Angels Hospital; FY15 & FY16 includes Our Lady of the Angels Hospital only	Family Medicine-Bogalusa[8]	18.1	16.9	18.0
	Ophthalmology	0.9	0.8	0.9
Bogalusa Programs		**19.0**	**17.7**	**18.9**

Information provided by New Orleans School of Medicine
FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program
FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot
FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers
[8]Family Medicine-Bogalusa includes residents on an HRSA grant: 7 residents (FY14 & FY15) and 6 residents (FY16)

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana

	Measure	EKL Monthly Avg FYE June 2012	OLOL Monthly Avg FYE June 2012	LSU BR Health Monthly Avg FYE June 2014	LSU BR Health Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016
Statistics	Total Adult/Pediatric Discharges	281	330	743	782	840	819	854									
	*Total Psychiatric Discharges		91	188	196	213	200	181									
	Total Discharges	281	421	931	978	1,053	1,019	1,035									
	Total observation days	84		534	533	633	591	913									
	ALOS - Adult/Pediatric	4.42	4.83	5.22	5.40	5.11	5.01	5.74									
	ALOS - Psychiatric		4.99	6.46	6.43	6.38	7.45	8.23									
	Total IP Discharge Days - Adult/Pediatric	1,244	1,592	3,870	4,213	4,292	4,104	4,904									
	Total IP Discharge Days - Psychiatric		452	1,211	1,257	1,358	1,489	1,489									
	Average Daily Census-Adult and Pedi	40.90	52.34	127.20	138.60	138.45	132.39	163.47									
	Average Daily Census - Psych		14.86	39.81	41.35	43.81	48.03	49.63									
	[3]Outpatient Encounters	13,197	1,043	16,683	15,580	13,941	14,110	17,734									
	[3]Outpatient Clinic Visits with E&M codes	7,508		7,644	7,068	5,870	5,782	5,427									
	*ED Visits	3,372	1,832	5,790	6,707	6,661	7,093	8,060									
	Total # of free care individuals				2,787	2,891	2,812	2,631									
	# of free care recipients				1,670	1,705	1,568	1,220									
	# of free care approved applicants				529	548	483	426									
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**																
	IP Free Care	18.03%		4.15%	3.00%	2.38%	3.30%	3.98%									
	IP Self Pay	12.91%		36.13%	37.57%	34.05%	33.09%	35.01%									
	IP Commercial	3.55%		4.13%	4.57%	3.69%	3.17%	3.63%									
	IP Commercial Medicaid (Bayou Health)	3.29%		38.81%	38.59%	43.10%	43.96%	42.39%									
	IP Medicaid	39.67%		12.96%	11.98%	12.98%	11.84%	10.66%									
	IP Medicare	9.25%		3.82%	4.30%	3.81%	4.64%	4.33%									
	% Patient Mix Psychiatry (Psych)																
	Psych Free Care			2.54%	0.69%	5.16%	3.00%	4.42%									
	Psych Self Pay			62.65%	64.49%	54.46%	57.50%	64.09%									
	Psych Commercial			0.36%	0.48%	0.00%	0.50%	0.55%									
	Psych Commercial Medicaid (Megellan)			31.93%	31.54%	30.05%	33.50%	28.73%									
	Psych Medicaid			2.33%	2.40%	9.39%	5.50%	2.21%									
	Psych Medicare			0.18%	0.39%	0.94%	0.00%	0.00%									
	% Patient Mix Outpatient (OP)																
	OP Free Care	44.46%		15.47%	10.56%	12.57%	11.37%	7.12%									
	OP Self Pay	10.45%		27.47%	30.34%	25.03%	26.88%	34.36%									
	OP Commercial	4.67%		7.83%	9.32%	11.56%	10.37%	8.76%									
	OP Commercial Medicaid (Bayou Health)	4.50%		30.04%	29.13%	32.98%	34.12%	33.06%									
	OP Medicaid	23.12%		11.85%	10.57%	6.82%	6.41%	6.38%									
	OP Medicare	9.87%		7.34%	10.08%	11.03%	10.84%	10.31%									
	% Patient Mix Emergency Dept (ED)																
	ED Free Care	32.04%		2.68%	1.61%	2.12%	2.03%	2.07%									
	ED Self Pay	38.06%		41.44%	38.58%	41.69%	40.14%	39.78%									
	ED Commercial	3.64%		1.00%	1.14%	0.92%	0.65%	0.82%									
	ED Commercial Medicaid (Bayou Health)	3.00%		48.12%	49.15%	49.41%	51.64%	51.33%									
	ED Medicaid	12.53%		6.06%	8.73%	5.07%	4.93%	5.05%									
	ED Medicare	4.64%		0.71%	0.80%	0.80%	0.61%	0.96%									
Offender Care	**Offender Care**																
	[1]Total # Inpatient Discharges	35															
	% of IP Days	0															
	Total # OP Encounters	458															
	% of OP Encounters	0															
	ED Encounters	206															
	% of ED Visits	0															
	[2]# Telemed visits																
	% of Telemed visits																
*CEA Core Clinical Services	**HIV Care**																
	# HIV Outpatient Clinic visits	506		413	350	374	380	411									
	Cancer Care																
	# Oncology Infusion visits	285		283	259	579	252	188									
	Urgent Care Visits																
	# North Urgent Care visits			2,643	3,089	3,243	3,441	3,428									
	# Mid City Urgent Care visits				783	1,098	1,096	1,202									
	Trauma Care																
	Level I Trauma Center (Y/N)	N		N	N	N	N	N									
	Total # prescriptions filled	10,016		5,456	6,352	6,232	6,116	6,234									
	# Patient Assistance Prescriptions filled	3,556		545	295	222	253	326									
	[4]# HIV prescriptions filled	1,067		204	551	356	329	412									
	# Offender prescriptions	400		N/A	N/A	N/A	N/A	N/A									
	# Other prescriptions	4,993		4,707	5,506	5,654	5,534	5,496									
	Are prescriptions available same day (Y/N)	Y		Y	Y	Y	Y	Y									
	Avg wait time on prescription in minutes	60		48	9	8	10	9									

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[3]LSU BR Health only - outpatient clinic visits and outpatient encounters for FY 2012 (baseline) was adjusted to account for services (i.e., pediatrics, OB/GYN, prisoners) which did not transfer to OLOL

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for EKL FY12; Data provided by OLOL-LSU HBR for OLOL FY12, LSU HBR FY14 and after

Mid City Urgent Care - Monthly Average FYE June 2015 total is based upon 7 months of data; Center opened in December 2014

Information currently not available or services not applicable

Last updated 12/8/2015

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana

Footnotes	Comments		Date completed
	Free Care patient mix is low due to the inability to access the Department of Revenue system to verify income. In the past, EKL was allowed access as a public hospital; however, private facilities are not allowed this privilege. This hinders the ability to approve or deny applications when patients do not return applications as requested.		7/9/14
	Inpatient Discharge Days: Differences in patient population and breadth of services provided explains differences in the comparison of patient days. For example: EKL Cardiac patients were transferred to other hospitals if interventional procedures were needed, reducing patient days. OLOL offers full-service cardiac care which increases patient days. The inpatients are defined as all inpatients who have had clinic visits since the transition; patients who have LSU physicians attending, admitting, surgeon or consulting; or who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance, and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. Inpatients - Adult and Peds stats revised based on discussion . It now includes all Self Pay & Medicaid patients based on Lake Classification. Inpatients Psychiatry stats revised based on discussion . It now includes all Self Pay & Medicaid patients based on Lake Classification . The patients with Principal Dx of 290 to 319		7/9/14
	ED Visits: ED patients are defined as patients who have had clinic visits since the transition; who have LSU physicians as the attending, admitting, surgeon or consulting; who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. ED visits revised based on discussion . It includes all Self Pay & Medicaid based on Lake Classification . In addition it also includes Patient Type - Treatment or Patient Type - T that comes through ER - Fast Track eg. Sickle Cell etc.		7/9/14
	Outpatient Encounters/Outpatient Clinic Visits with E&M codes: Due to differences in operational accounting methods between EKL and LSU BRH, outpatient encounters are not equally comparable. Outpatient Encounters Stats revised it includes Outpatient at LSU clinics, Ambulatory , Observation and Outreach patients.		7/9/14
	Observations Days are the patient days of Patient Type Observation or Patient Type Q based on Lake Classification with stay <=72 hrs		7/9/14
	Urgent Care volumes are low due to an issue with charge capture - causing some of the charges to "error out". Will correct on next report.		12/2/14
	Charging issues were causing erroneous (lower)reporting of volumes. Urgent Care statistics are modified for the December report to depict encounters as opposed to charges as previously reported.		12/15/15

Operations Milestones		Impact	Date completed
	Opened new Urgent Care at Midcity Clinic	Improves patient access to urgent care services	
Medical Equipment Investments			
Technology Investments			
	New EMR implementation complete	Better clinical integration between caregivers within the Baton Rouge Epic system. Better access to patient outcmomes information. Opportunity to enhance patient and population health. Patient access to health data for personal management and tracking on My Chart, the patient portal.	

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Graduate Medical Education Resident FTEs by Program Specialty

Our Lady of the Lake Regional Medical Center Baton Rouge Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
FY14 includes LSUHSC, EKL Memorial Hospital, OLOL (Previous EKL), and OLOL Hospital; FY15 & FY16 includes OLOL only	Anesthesiology	0.7	0.3	-
	Dermatology	5.8	5.0	5.0
	Emergency Medicine	0.9	0.8	1.0
	Emergency Medicine-Baton Rouge	27.8	29.3	33.0
	ENT-Neurotology	-	-	1.0
	General Dentistry[6]	4.8	4.0	5.4
	Internal Medicine-EKLMC	34.5	38.5	38.5
	Internal Medicine-Dermatology	0.1	-	-
	Internal MD/Emergency MD	-	0.2	-
	OB/GYN-EKL	0.7	0.0	-
	Ophthalmology	2.0	2.0	2.0
	Ophthalmology-Retina	1.0	1.0	1.0
	Oral Surgery[6]	4.0	6.7	6.0
	Orthopedics	3.0	3.5	4.0
	Otorhinolaryngology/ENT	8.4	9.7	9.0
	Plastic Surgery	0.3	-	-
	Psychiatry-OLOL	12.0	18.0	22.9
	Surgery	18.5	17.0	14.0
	Surgery-Vascular	1.0	1.0	1.0
	Surgery-Vascular Surgery-Residency	0.5	1.0	2.0
Baton Rouge Programs		**126.0**	**138.0**	**145.8**

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

[6]FTE count includes general dentistry and oral surgery residents in the medical school as part of their residency

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

University Hospital and Clinics - Lafayette, Louisiana

	Measure	UMC Monthly Avg FYE June 2012	UHC Monthly Avg FYE June 2014	UHC Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016
Statistics	Total Adult/Pediatric Discharges	307.58	183	264	275	299	277									
	*Total Psychiatric Discharges	12.67														
	Total Discharges	320.25	183	264	275	299	277									
	Total observation days	109.63	115	53	63.08	33.63	72.58									
	ALOS - Adult/Pediatric	4.48	4.48	4.26	4.87	4.61	4.25									
	ALOS - Psychiatric	14.13														
	Total IP Discharge Days - Adult/Pediatric	1,378	842	1,124	1,339	1,377	1,177									
	Total IP Discharge Days - Psychiatric	179														
	Average Daily Census-Adult and Pedi	44.93	27.45	36.95	43.19	44.42	39.23									
	Average Daily Census - Psych	4.66														
	Outpatient Encounters	12,857	10,518	15,664	19,604	19,805	19,137									
	Outpatient Clinic Visits with E&M codes	7,899	6,060	8,667	12,142	11,513	11,906									
	*ED Visits	3,247	2,694	3,319	3,713	3,797	3,788									
	Total # of free care individuals			N/A	N/A	N/A	N/A									
	# of free care recipients			5,268	7,446	7,659	7,959									
	# of free care approved applicants			882	729	579	945									
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**															
	IP Free Care	21.39%	15.31%	30.54%	29.06%	29.96%	40.74%									
	IP Self Pay	18.76%	12.01%	9.58%	11.84%	14.95%	-0.17%									
	IP Commercial	5.35%	8.29%	10.62%	5.05%	11.72%	7.91%									
	IP Commercial Medicaid (Bayou Health)	2.18%	13.86%	15.01%	19.13%	17.58%	18.46%									
	IP Medicaid	37.13%	28.11%	13.73%	16.30%	11.95%	15.89%									
	IP Medicare	14.14%	19.09%	20.53%	18.62%	13.84%	17.17%									
	% Patient Mix Psychiatry (Psych)															
	Psych Free Care	15.95%														
	Psych Self Pay	47.53%														
	Psych Commercial	2.20%														
	Psych Commercial Medicaid (Megellan)	0.00%														
	Psych Medicaid	32.04%														
	Psych Medicare	2.28%														
	% Patient Mix Outpatient (OP)															
	OP Free Care	44.15%	43.21%	29.32%	23.85%	27.24%	26.32%									
	OP Self Pay	8.49%	11.57%	13.91%	13.19%	10.97%	7.79%									
	OP Commercial	6.93%	7.81%	15.07%	34.14%	29.77%	40.05%									
	OP Commercial Medicaid (Bayou Health)	3.47%	15.27%	20.15%	14.32%	14.65%	11.80%									
	OP Medicaid	19.02%	3.75%	4.53%	2.54%	4.26%	2.15%									
	OP Medicare	17.55%	17.84%	17.01%	11.96%	13.11%	11.89%									
	% Patient Mix Emergency Dept (ED)															
	ED Free Care	38.25%	34.72%	41.34%	40.71%	39.97%	40.08%									
	ED Self Pay	30.81%	39.03%	20.36%	20.05%	19.68%	19.74%									
	ED Commercial	5.67%	4.87%	10.96%	9.67%	11.79%	11.63%									
	ED Commercial Medicaid (Bayou Health)	2.71%	9.16%	12.62%	14.83%	14.42%	14.41%									
	ED Medicaid	12.74%	2.15%	3.67%	3.52%	4.08%	2.97%									
	ED Medicare	6.99%	7.82%	11.04%	11.22%	10.06%	11.17%									
Offender Care	**Offender Care**															
	[1]Total # Inpatient Discharges	4	3	7	4	15	3									
	% of IP Days	1.06%	2.15%	2.30%	1.30%	2.50%	0.80%									
	Total # OP Encounters	49	55	89	128	114	118									
	% of OP Encounters	0.38%	0.54%	0.57%	0.65%	0.58%	0.62%									
	ED Encounters	91	62	64	76	66	64									
	% of ED Visits	2.79%	2.25%	1.84%	2.00%	1.70%	1.70%									
	[2]# Telemed visits															
	% of Telemed visits															
*CEA Core Clinical Services	**HIV Care**															
	# HIV Outpatient Clinic visits	312	248	302	275	277	315									
	Cancer Care															
	# Oncology Infusion visits	129	160	368	328	342	353									
	Outpatient Pharmacy Assistance															
	Total # prescriptions filled	7,043	6,095	5,263	5,526	5,008	5,393									
	# Patient Assistance Prescriptions filled	3,269	2,218	1,583	1,472	1,396	1,517									
	# Offender HIV prescriptions	N/A	N/A	79	98	104	75									
	[4]# HIV prescriptions filled	263	N/A	134	107	106	106									
	# Offender prescriptions	N/A	N/A	0	0	0	0									
	# Other prescriptions	3,511	3,869	3,467	3,849	3,402	3,695									
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y									
	Avg wait time on prescription in minutes	60	28.75	15-20	15-20	15-20	15-20									

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12 and FY14; Data provided by UHC for FY15 and after

Information currently not available or services not applicable

Last updated 12/8/2015

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

University Hospital and Clinics - Lafayette, Louisiana

Footnotes	Comments	Date Completed

Operations Milestones	Accomplishment	Impact	Date Completed

Medical Equipment Investments			

Technology Investments			

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Graduate Medical Education Resident FTEs by Program Specialty University Hospital and Clinics Lafayette Based Programs				
	Program Specialty	**FY 2014 Resident FTEs**	**FY 2015 Resident FTEs**	**FY 2016 Resident FTEs**
FY14 includes HCSD/University Medical Center and University Hospital & Clinics, and Lafayette General Medical Center; FY15 & FY16 includes University Hospitals & Clinics and Lafayette General Medical Center	Anesthesiology	0.5	0.3	-
	Internal Medicine-Cardiology	1.0	1.0	1.0
	OB/GYN	5.0	5.0	4.8
	OB/GYN Fellows	0.1	-	0.1
	Ophthalmology	5.0	4.0	3.1
	Ophthalmology-Retina	1.0	1.0	1.0
	Orthopedics	2.0	2.0	2.0
	Otorhinolaryngology/ENT	4.8	5.4	3.0
	Surgery	8.7	9.0	9.0
	UMC-Family Medicine	23.2	24.3	26.9
	UMC-Family Medicine-Geriatrics	0.1	1.0	2.0
	UMC-Internal Medicine	26.1	26.8	28.8
Lafayette Programs		**77.5**	**79.8**	**81.7**

Information provided by New Orleans School of Medicine
FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program
FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot
FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Leonard J. Chabert Medical Center - Houma, Louisiana

	Measure	LJC Monthly Avg FYE June 2012	LJC Monthly Avg FYE June 2014	LJC Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016
Statistics	Total Adult/Pediatric Discharges	302	223	347	333	317	349									
	*Total Psychiatric Discharges	79	84	88	109	104	99									
	Total Discharges	381	306	435	442	421	448									
	Total observation days	152	128	120.69	195	121.1	175.25									
	ALOS - Adult/Pediatric	4.11	4.19	3.68	2.77	2.30	2.59									
	ALOS - Psychiatric	8.88	6.99	6.85	6.70	6.22	6.23									
	Total IP Discharge Days - Adult/Pediatric	1,241	934	702	924	730	903									
	Total IP Discharge Days - Psychiatric	700	584	414	730	647	617									
	Average Daily Census-Adult and Pedi	41.03	30	28.77	22.35	21.65	23.19									
	Average Daily Census - Psych	22.97	19	19.58	21.71	21.55	21.00									
	Outpatient Encounters	13,779	14,448	11,746	13,555	13,163	15,137									
	Outpatient Clinic Visits with E&M codes	7,948	8,556	9,444	10,281	9,965	10,770									
	*ED Visits	2,726	2,135	2,595	3,183	3,060	3,611									
	Total # of free care individuals															
	# of free care recipients			6,251												
	# of free care approved applicants															
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**															
	IP Free Care	19.56%	13.92%	21.86%												
	IP Self Pay	6.54%	10.55%	8.25%	26.67%	49.36%	45.07%									
	IP Commercial	6.43%	9.07%	7.42%	10.00%	6.41%	9.15%									
	IP Commercial Medicaid (Bayou Health)	3.08%	15.35%	21.93%	3.33%	12.18%	17.61%									
	IP Medicaid	43.64%	24.41%	13.07%	40.00%	14.74%	9.86%									
	IP Medicare	19.47%	25.45%	26.89%	20.00%	19.87%	21.13%									
	% Patient Mix Psychiatry (Psych)															
	Psych Free Care	22.23%	10.96%	28.49%												
	Psych Self Pay	19.56%	30.11%	13.27%	48.57%	54.21%	42.71%									
	Psych Commercial	7.58%	4.60%	8.97%	1.90%	2.80%	7.29%									
	Psych Commercial Medicaid (Magellan)	10.03%	21.89%	24.52%	27.62%	16.82%	28.13%									
	Psych Medicaid	24.99%	14.56%	4.14%	3.81%	5.61%	3.13%									
	Psych Medicare	15.57%	17.76%	20.61%	18.10%	20.56%	18.75%									
	% Patient Mix Outpatient (OP)															
	OP Free Care	41.12%	36.15%	22.88%												
	OP Self Pay	8.89%	11.84%	11.89%	48.54%	48.75%	47.44%									
	OP Commercial	8.52%	9.82%	8.73%	9.61%	8.77%	8.88%									
	OP Commercial Medicaid (Bayou Health)	3.92%	15.53%	15.39%	1.80%	2.10%	1.70%									
	OP Medicaid	17.09%	3.84%	13.26%	17.58%	16.35%	18.15%									
	OP Medicare	20.15%	22.68%	27.05%	22.58%	24.08%	23.91%									
	% Patient Mix Emergency Dept (ED)															
	ED Free Care	38.22%	28.24%	47.59%												
	ED Self Pay	26.40%	34.63%	7.50%	56.61%	52.68%	52.06%									
	ED Commercial	7.41%	8.28%	11.93%	9.12%	10.76%	10.49%									
	ED Commercial Medicaid (Bayou Health)	2.63%	12.13%	17.22%	1.24%	1.35%	1.27%									
	ED Medicaid	14.48%	4.17%	2.61%	19.87%	22.20%	22.40%									
	ED Medicare	8.65%	10.38%	12.67%	13.29%	13.14%	13.90%									
Offender Care	**Offender Care**															
	[1]Total # Inpatient Discharges	5	4	4	7	4	6									
	% of IP Days	1.29%	1.25%	0.48%	0.51%	0.30%	0.44%									
	Total # OP Encounters	42	21	24	40	37	16									
	% of OP Encounters	0.30%	0.14%	0.21%	0.30%	0.28%	0.11%									
	ED Encounters	60	46	70	65	82	65									
	% of ED Visits	2.21%	2.16%	2.76%	2.04%	2.68%	1.80%									
	[2]# Telemed visits															
	% of Telemed visits															
*CEA Core Clinical Services	**HIV Care**															
	[5]# HIV Clinic visits	144	120	78	87	89	78									
	Cancer Care															
	# Oncology Infusion visits	132	134	343	342	241	378									
	Outpatient Pharmacy Assistance															
	Total # prescriptions filled	4,319	4,584	4,775	4,826	4,482	4,526									
	# Patient Assistance Prescriptions filled	887	360	208	166	175	157									
	[4]# HIV prescriptions filled	108	N/A	1	0	0	0									
	# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	N/A									
	# Other prescriptions	3,324	4,224	4,567	4,660	4,307	4,369									
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y									
	Avg wait time on prescription in minutes	60	34	28	25	25	25									

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014; LJC is not currently participating in the LA ADAP.

[5]LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Data provided by LSU HCSD for FY12 and FY14; Data provided by LJC for FY15 and after

Information currently not available or services not applicable

Last updated 12/8/2015

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Leonard J. Chabert Medical Center - Houma, Louisiana			
Footnotes	**Comments**		**Date completed**
Operations Milestones	**Accomplishment**	**Impact**	**Date completed**
Medical Equipment Investments			
Technology Investments			

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Graduate Medical Education Resident FTEs by Program Specialty Leonard J. Chabert Houma Based Programs				
	Program Specialty	**FY 2014 Resident FTEs**	**FY 2015 Resident FTEs**	**FY 2016 Resident FTEs**
FY14 includes HCSD/Leonard J. Chabert Medical Center; FY15 & FY16 includes Ochsner/Leonard J. Chabert Medical Center only	Family Medicine	2.1	2.7	2.0
	Internal MD/Emergency MD	0.7	-	-
	Ophthalmology	3.0	3.0	3.0
	Phys Med & Rehab	2.0	2.0	2.0
Houma Programs		**7.8**	**7.7**	**7.0**

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

University Medical Center New Orleans - New Orleans, Louisiana

	Measure	ILH Monthly Avg FYE June 2012	ILH Monthly Avg FYE June 2014	ILH Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016
Statistics	Total Adult/Pediatric Discharges	861	712	767	805	732	807									
	*Total Psychiatric Discharges	106	105	125	125	125	125									
	Total Discharges	966	817	892	930	857	932									
	Total observation days	251	380	379	440	399	483									
	ALOS - Adult/Pediatric	5.31	5.94	5.71	4.98	5.53	5.21									
	ALOS - Psychiatric	10.09	10.06	9.13	9.27	9.12	8.87									
	Total IP Discharge Days - Adult/Pediatric	4,568	4,226	4,370	4,009	4,049	4,202									
	Total IP Discharge Days - Psychiatric	1,065	1,053	1,128	1,168	1,140	1,109									
	Average Daily Census-Adult and Pedi	149.61	139	144	129.32	130.61	140.07									
	Average Daily Census - Psych	34.25	35.00	37.09	37.68	36.77	36.97									
	Outpatient Encounters	20,311	24,581	19,290	18,683	16,358	17,839									
	Outpatient Clinic Visits with E&M codes	12,536	11,161	11,762	11,281	9,381	9,761									
	*ED Visits	3,953	5,572	4,485	4,630	4,945	4,968									
	Total # of free care individuals		5,985	7,390	6,961	8,116	8,785									
	# of free care recipients		2,752	4,600	5,230	6,888	6,888									
	# of free care approved applicants		856	1,055	1,011	935	944									
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**															
	IP Free Care	8.52%	13.63%	11.47%	9.15%	9.98%	13.40%									
	IP Self Pay	17.18%	9.84%	8.86%	15.47%	13.95%	11.83%									
	IP Commercial	9.67%	10.10%	11.18%	13.79%	11.56%	12.33%									
	IP Commercial Medicaid (Bayou Health)	4.62%	14.59%	19.52%	20.68%	18.47%	18.18%									
	IP Medicaid	47.19%	37.55%	34.01%	25.67%	28.70%	26.13%									
	IP Medicare	9.14%	14.29%	14.96%	15.24%	17.34%	18.13%									
	% Patient Mix Psychiatry (Psych)															
	Psych Free Care	3.95%	9.81%	2.39%	2.14%	2.02%	2.98%									
	Psych Self Pay	29.39%	23.13%	27.42%	31.68%	24.39%	32.10%									
	Psych Commercial	4.06%	1.92%	3.38%	4.71%	3.16%	1.08%									
	Psych Commercial Medicaid (Megellan)	9.81%	39.88%	43.87%	33.05%	31.14%	23.53%									
	Psych Medicaid	35.97%	6.38%	2.36%	20.21%	19.21%	18.85%									
	Psych Medicare	16.41%	18.87%	20.58%	8.22%	20.09%	21.46%									
	% Patient Mix Outpatient (OP)															
	OP Free Care	26.12%	52.22%	41.14%	38.26%	37.98%	38.90%									
	OP Self Pay	15.25%	8.79%	13.89%	15.58%	15.45%	15.67%									
	OP Commercial	4.70%	6.02%	8.00%	9.00%	8.67%	8.62%									
	OP Commercial Medicaid (Bayou Health)	5.27%	14.03%	15.91%	17.14%	17.98%	18.17%									
	OP Medicaid	37.85%	5.95%	7.61%	6.69%	5.82%	4.81%									
	OP Medicare	9.63%	13.00%	13.46%	13.34%	14.08%	13.83%									
	% Patient Mix Emergency Dept (ED)															
	ED Free Care	12.75%	33.24%	22.12%	19.39%	18.65%	18.74%									
	ED Self Pay	38.13%	32.65%	39.59%	41.77%	43.50%	44.81%									
	ED Commercial	5.34%	9.28%	11.14%	10.62%	9.34%	9.16%									
	ED Commercial Medicaid (Bayou Health)	4.47%	12.03%	13.56%	15.62%	15.13%	14.17%									
	ED Medicaid	26.89%	3.87%	4.22%	3.78%	3.17%	3.18%									
	ED Medicare	6.22%	8.92%	9.37%	8.83%	10.21%	9.94%									
Offender Care	**Offender Care**															
	[1]Total # Inpatient Discharges	31	20	20	24	19	22									
	% of IP Days	4.08%	1.53%	0.80%	1.43%	1.31%	1.36%									
	Total # OP Encounters	239	286	467	602	447	443									
	% of OP Encounters	1.17%	1.50%	2.19%	3.18%	2.75%	2.47%									
	ED Encounters	245	223	246	227	134	128									
	% of ED Visits	6.19%	4.53%	5.02%	4.55%	2.71%	2.58%									
	[2]# Telemed visits	325	141	177	198	163	131									
	% of Telemed visits	1.60%	49.36%	38.56%	32.89%	36.47%	29.57%									
*CEA Core Clinical Services	**HIV Care**															
	# HIV Outpatient Clinic visits	502	1057	1,132	1,092	938	1044									
	Cancer Care															
	# Oncology Infusion visits	323	447	389	439	419	419									
	Trauma Care															
	Level I Trauma Center (Y/N)	Y	Y	Y	Y	Y	Y									
	Outpatient Pharmacy Assistance															
	Total # prescriptions filled	8,765	5,533	4,608	4,404	1,097	N/A									
	# Patient Assistance Prescriptions filled	5,140	2,624	1,708	1,589	324	N/A									
	[4]# HIV prescriptions filled	1,790	1	0	0	0	N/A									
	# Offender prescriptions	205	466	374	337	264	N/A									
	# Other prescriptions	1,630	2,443	2,527	2,478	509	N/A									
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	N/A									
	Avg wait time on prescription in minutes	90	27	21	25	25	N/A									

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12; Data provided by UMCNO (previously ILH) for FY14 and after

Information currently not available or services not applicable

Last updated 12/8/2015

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

University Medical Center New Orleans - New Orleans, Louisiana

Footnotes	Comments		Date completed
	Outpatient Encounters were calculated using charges and includes the count of ER visits and LWBS charges. The baseline is calculated based upon patient encounters and excludes ED visits and LWBS patients. Updated the measures and definition to exclude ED visits, admits, and LWBS encounters.		6/30/15
	ED Visits were calculated as ER level visit charges including LWBS charges and ED outpatients admitted to the inpatient areas. The baseline is calculated using ER level visits only excluding LWBS and patients admitted as inpatients. Updated measures and definitions to exclude ED admits and LWBS encounters.		6/30/15
	IP, OP, ED, and Psych Payer Mix percentages were calculated using patient revenues, whereas the baseline is calculated using inpatient days or visits. Updated measures and definitions so that IP & Psych are a percentage of inpatient days, and OP and ED are a percentage of visits.		6/30/15
	The decrease in OP and ED Free Care percentages in the Patient Mix is due to a shift from Self-Pay to Managed Medicaid.		7/1/15
	OP Pharmacy closed in August 2015.		9/1/15
Operations Milestones	**Accomplishment**	**Impact**	**Date completed**
	Moved into new facility		8/1/15
	Comprehensive Pulmonary Hypertension Center (CPHC) has received the Center of Comprehensive Care (CCC) designation	Identified as having a PH program with the infrastructure and experience to best manage and improve overall quality of care and ultimately improve outcomes of patients with pulmonary hypertension. The only one with the designation in Louisiana; closest designated programs to us are in Texas and Florida.	9/1/15
	Added an additional patrol officer in the parking garage and grounds of the hospital by mobilizing the T-3 (3 wheel motorized unit)	Improve visibility and effectiveness	9/1/15
	Added many external and internal wayfinding signs. External stop signs and speed bumps were added to the street by the Emergency Department ramp	Improved traffic flow, safety, and made it easier for patients to find their way, therefore improving patient satisfaction.	9/1/15
	Additional badge readers, locking programs, etc. were installed	Improve employee and patient safety	9/1/15
Capital Investments			
8,059,165.00	UMCNO Facilities Equipment, Mesh Project, Lawson Interface, Dell 550 - Sheet Paper Tray, Cisco Unified Computing System, Ambulatory Care Building, Hyperbaric Chambers, GE PACS, Identity Management and Antivirus Software, Medtronic Neuro Surgery Navigation System, Automated Line, Lab Analyzers for Automated line, Overhead Paging System, Mediware System, HIM High Speed Scanners, Temperature Monitor Sensors, GE CVUS Image Vault Upgrade, iSTAT Instrument w/Docking Station, Radiology Oncology Wedge Set, Enterprise Backup Software, DAS - Cellular Service Enhancement, ACB Equipment, Operations Bobcat, Trophon EPR, Equipment-Water Reservoir, Video scope, Power Procedure Table, & Eye Surgery Stretchers	UMC IT / Facilities	7/7/15
486,795.00	Intralock ITL9700A Key Machine, Interpercussive Ventilator (IPV), Radiology Workstation Monitor, Kitchen Steamer, 2-Way Motorola Radios, Clean Booth Work Facilities, Pro Analyzer, Neuro Omni Pentero Microscope, Urology Transducer, Neonatal MRI Ventilator, Power Procedure Chair, Roche Ultra Benchmark Stainer, Emma Chair, & Flex Focus 500 Ultrasound	ILH Replacements	7/7/15
$ 8,545,960.00	Capital Investments are through October 2015		

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Graduate Medical Education Resident FTEs by Program Specialty

LCMC Health New Orleans Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
FY14 and FY15 includes HCSD/MCLNO, LSUHSC department accounts, and LA Children's Medical Center; FY16 includes LSUHSC department accounts and LA Children's Medical Center	Anesthesiology	6.3	7.0	9.0
	Child Neurology	0.6	-	1.0
	Dermatology	4.0	3.4	4.0
	Emergency Medicine-Hyperbaric	2.0	1.0	3.0
	Emergency Medicine	35.3	35.6	37.4
	ENT-Neurotology	-	1.0	0.2
	Family Medicine	1.0	0.7	1.0
	General Dentistry[6]	5.8	-	6.2
	LSU PM&R/Pain Medicine	0.5	0.5	0.5
	Internal Medicine-Baton Rouge (EKL)	-	-	1.0
	Internal MD/Emergency MD	5.4	5.4	6.5
	Internal Medicine	25.2	24.9	21.2
	Internal Medicine-Cardiology Interventional	1.0	1.0	1.0
	Internal Medicine-Endocrine	1.9	1.9	1.9
	Internal Medicine-GI	2.4	2.2	3.3
	Internal Medicine-Hematology/Oncology	5.1	5.2	5.2
	Internal Medicine Infectious Disease	3.3	3.0	2.1
	Internal medicine-Nephrology	1.6	1.9	2.0
	Internal Medicine-Pulmonary/CRIT	5.1	5.0	5.0
	Internal Medicine-Rheumatology	3.0	4.0	3.8
	Internal Medicine-Cardiology	6.1	6.1	6.1
	Internal Medicine-Dermatology	0.3	0.7	1.0
	Internal Medicine-Geriatrics	-	1.0	2.0
	Internal Medicine-Pediatrics	8.1	6.2	7.1
	Neurology	8.2	6.6	8.0
	Neurology Fellows	3.3	2.0	2.0
	Neurosurgery	5.2	3.0	6.0
	OB/GYN	8.9	8.7	8.4
	OB/GYN Fellows	0.2	0.3	0.7
	Ophthalmology	4.7	4.7	4.3
	Ophthalmology-Retina	1.0	1.0	1.0
	Oral Surgery[6]	19.8	8.0	22.0
	Orthopedics	7.5	7.5	7.3
	Otorhinolaryngology/ENT	1.8	2.0	3.0
	Pathology	7.5	9.5	10.0
	Pediatrics	-	0.2	-
	Pediatrics-A/I	0.4	0.4	0.4
	Pediatrics/Emergency Medicine	-	0.5	2.5
	Phys Med & Rehab	3.9	3.9	3.8
	Plastic Surgery	2.0	3.0	3.0
	Plastic Surgery-Integrated	-	3.3	4.0
	Psychiatry	21.2	24.0	21.2
	Psychosomatic Medicine	-	1.0	1.0
	Psychiatry - OLOL	-	-	0.1
	Radiology	9.7	10.1	9.0
	Surgery[7]	13.0	18.9	20.0
	Surgery-Trauma Critical	2.0	2.0	2.0
	Surgery-Vascular Surgery Residency	1.2	2.7	4.0
	Urology-Female Pelvic Reconstruction Fellowship	0.1	-	-
	Radiology-Women's & Breast Imaging	0.5	1.0	1.0
New Orleans Programs		**246.1**	**242.0**	**276.2**

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

LCMC Health includes resident programs at UMC New Orleans, Touro, and Children's Hospital New Orleans

[6]FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

[7]ILH includes 4.3 surgery residents in labs

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Moss Memorial Health Clinic - Lake Charles, Louisiana

	Measure	WOM Monthly Avg FYE June 2012	MMHC Monthly Avg FYE June 2014	MMHC Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016
Statistics	Total Adult/Pediatric Discharges	80	368	384	393	412	398									
	*Total Psychiatric Discharges	18	78	77	88	111	101									
	Total Discharges	98	446	461	481	523	499									
	Total observation days	21	70	113	133	140	140									
	ALOS - Adult/Pediatric	4.06	4.75	4.76	4.89	4.95	4.83									
	ALOS - Psychiatric	14.59	7.24	7.61	7.36	6.51	6.39									
	Total IP Discharge Days - Adult/Pediatric	324	1,751	1,820	1,920	2,041	1,921									
	Total IP Discharge Days - Psychiatric	266	560	586	648	723	645									
	Average Daily Census-Adult and Pedi	10.78	58	60	59	64	47									
	Average Daily Census - Psych	8.21	18	19	21	21	17									
	Outpatient Encounters	7,128	7,983	8,847	8,873	9,077	9,592									
	Outpatient Clinic Visits with E&M codes	3,907	5,402	6,043	5,863	6,048	6,307									
	*ED Visits	1,982	2,702	3,374	3,087	3,662	2,684									
	Total # of free care individuals															
	# of free care recipients			2,635	2,577	2,562	2,635									
	# of free care approved applicants															
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**															
	IP Free Care	42.55%	11.07%	17.05%	22.92%	19.86%	16.45%									
	IP Self Pay	11.28%	9.05%	11.15%	11.09%	10.50%	7.08%									
	IP Commercial	4.60%	7.25%	9.09%	7.45%	8.16%	8.80%									
	IP Commercial Medicaid (Bayou Health)	0.57%	39.48%	40.65%	40.78%	42.69%	41.28%									
	IP Medicaid	25.83%	18.07%	6.06%	3.96%	4.84%	6.40%									
	IP Medicare	14.18%	15.09%	16.01%	13.80%	13.94%	19.99%									
	% Patient Mix Psychiatry (Psych)															
	Psych Free Care	24.08%	8.73%	12.36%	23.15%	23.15%	10.54%									
	Psych Self Pay	35.11%	20.71%	25.66%	19.91%	19.60%	22.79%									
	Psych Commercial	2.72%	5.41%	2.34%	4.01%	4.01%	5.27%									
	Psych Commercial Medicaid (Megellan)	0.00%	55.08%	49.79%	44.75%	43.98%	52.25%									
	Psych Medicaid	32.32%	2.50%	1.23%	0.00%	1.08%	0.78%									
	Psych Medicare	5.76%	7.58%	8.61%	8.18%	8.18%	8.37%									
	% Patient Mix Outpatient (OP)															
	OP Free Care	49.54%	50.97%	45.56%	43.10%	42.33%	42.70%									
	OP Self Pay	11.78%	12.25%	12.63%	10.56%	11.57%	11.93%									
	OP Commercial	6.01%	7.69%	12.29%	13.16%	13.69%	14.24%									
	OP Commercial Medicaid (Bayou Health)	0.74%	9.80%	10.99%	13.49%	13.06%	12.52%									
	OP Medicaid	14.05%	2.11%	0.92%	0.84%	0.61%	0.81%									
	OP Medicare	17.28%	17.13%	17.61%	18.86%	18.75%	17.79%									
	% Patient Mix Emergency Dept (ED)															
	ED Free Care	45.53%	17.90%	15.69%	17.33%	14.72%	14.61%									
	ED Self Pay	28.89%	31.00%	33.92%	34.46%	34.33%	35.73%									
	ED Commercial	4.75%	5.22%	7.07%	8.03%	8.96%	7.82%									
	ED Commercial Medicaid (Bayou Health)	0.64%	32.51%	32.84%	30.04%	31.32%	32.12%									
	ED Medicaid	9.42%	6.09%	2.56%	1.39%	2.18%	1.90%									
	ED Medicare	6.84%	7.28%	7.92%	8.75%	8.49%	7.82%									
Offender Care	**Offender Care**															
	[1]Total # Inpatient Discharges	1	2	1.5	5	1	1									
	% of IP Days	0.99%	0.16%	0.13%	0.34%	0.26%	0.38%									
	Total # OP Encounters	43	88	82.5	47	44	64									
	% of OP Encounters	0.60%	0.14%	0.37%	0.19%	0.18%	0.25%									
	ED Encounters	78	28	25	30	20	26									
	% of ED Visits	3.94%	0.68%	0.51%	0.58%	38.00%	0.49%									
	[2]# Telemed visits															
	% of Telemed visits															
*CEA Core Clinical Services	**HIV Care**															
	# HIV Clinic visits	294	213	197	202	204	206									
	Cancer Care															
	# Oncology Infusion visits	76	58	68	69	64	71									
	Urgent Care Visits															
	# Urgent Care visits		1,347	1,663	1,554	1,679	1,835									
	Mental Health HIV															
	# Mental Health HIV Clinic visits		20	23	29	29	30									
	Outpatient Pharmacy Assistance															
	Total # prescriptions filled	7,537	8,154	7,564	6,961	6,535	6,875									
	# Patient Assistance Prescriptions filled	3,225	2,312	2,128	2,032	1,953	2,053									
	[4]# HIV prescriptions filled	192	N/A	55	60	59	67									
	# Offender prescriptions	61	2,199	895	128	124	121									
	# Other prescriptions	4,059	3,644	4,487	4,741	4,399	4,634									
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y									
	Avg wait time on prescription in minutes	45	30	30	30	30	30									

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12; Data provided by MMHC for FY14 and after

Information currently not available or services not applicable

Last updated 12/8/2015

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Moss Memorial Health Clinic - Lake Charles, Louisiana

Footnotes	Comments	Date completed
	Number of Free Care Recipients includes LCMH Inpatients, LCMH Pysch Patients, LCMH ED Patients, and MMHC Outpatients. These are all 100% Free Care. Total Free Care recipients for July, Aug, Sept 2015 of 7774.	12/1/15
	Payer Mix % calculated on the base numbers in this report and do not represent the payer mix for the entire hospital. Free Care % includes only 100% free care patients and the Self-Pay % includes partial free care, pending free care, pending Medicaid, in addition to true self-pay.	11/1/14
	OP Encounters and visits are lower in November due to 1) Holidays, which is a trend every year, 2) The Pedi Clinic was downsized in Nov. from 5 days a week to 1 day a week with the majority of the pedi patients are being seen at LSU Family Practice, 3) there were several provider vacation days in the month, and 4) our CT Scanner was down for three days in the month.	11/1/14
	The offender prescriptions are low in December because the local prison decided to go elsewhere to fill their prescriptions.	11/1/14
	The methodology for capturing inpatients (including discharges, observation days, ALOS, discharges days, and daily census) and ED patients: is all patients that had a clinic visit at Moss Memorial since transition regardless of financial class, all patients that have a medical record that starts with 990 regardless of financial class (the old Moss record number with a 990 in the front of the number); all Medicaid patients (including the Bayou Health Plans); all self-pay patients, and all UCC patients (100% uncompensated care).	12/1/14
	The offender prescriptions are low in December because the local prison decided to go elsewhere to fill their prescriptions.	12/1/14

Operations Milestones	Accomplishment	Impact	Date completed
	Expansion of Hours to Better Accommodate Patients	Patients that need same day blood transfusions after hours can now receive until the closing of Urgent Care. The ability to better accommodate a higher volume of patients requiring same day blood transfusions.	7/1/15
	Advanced Patient Care - Started an Oncology Health Maintenance Clinic for patients coming from the ED or Urgent Care with suspicious findings.	To reduce cancer mortality by promoting the early diagnosis and prevention of the common causes of adult cancer death in the population served.	9/16/15
Medical Equipment Investments			
Technology Investments			

Graduate Medical Education Resident FTEs by Program Specialty

Lake Charles Memorial Hospital Lake Charles Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
FY14, FY15, and FY16 is Lake Charles Memorial Hospital only (LSU affiliated community based residency only)	Family Medicine-Lake Charles	24.0	24.2	24.0
Lake Charles Programs		**24.0**	**24.2**	**24.0**

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Rapides Regional Medical Center & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana

	Measure	HPL Monthly Avg FY 12	Rapides/Christus Monthly Avg FYE Sep 2014	Rapides/Christus Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016
Statistics	Total Adult/Pediatric Discharges	130	2,233	2,267	2,387	2,286	2,302									
	*Total Psychiatric Discharges	44	39	58	44	74	68									
	Total	174	2,272	2,325	2,431	2,360	2,370									
	Total observation days		652	726	812	729	829									
	ALOS - Adult/Pediatric	5.36														
	ALOS - Psychiatric	10.97														
	Total IP Discharge Days - Adult/Pediatric	695														
	Total IP Discharge Days - Psychiatric	483														
	Average Daily Census-Adult and Pedi	22.80	347	409	422	417	425									
	Average Daily Census - Psych	15.60														
	Outpatient Encounters		28,033	26,831	27,023	26,372	27,040									
	Outpatient Clinic Visits with E&M codes	3,196														
	*ED Visits		10,004	10,172	11,023	10,894	11,031									
	Total # of free care individuals															
	# of free care recipients															
	# of free care approved applicants															
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**															
	IP Free Care & Self Pay		9.72%	9.36%	7.70%	9.20%	9.20%									
	IP Commercial															
	IP Commercial Medicaid (Bayou Health)		12.80%	11.19%	13.80%	14.00%	17.70%									
	IP Medicaid		4.69%	4.08%	5.50%	4.20%	4.80%									
	IP Medicare															
	% Patient Mix Psychiatry (Psych)															
	Psych Free Care															
	Psych Self Pay															
	Psych Commercial															
	Psych Commercial Medicaid (Megellan)															
	Psych Medicaid															
	Psych Medicare															
	% Patient Mix Outpatient (OP)															
	OP Free Care & Self Pay		18.25%	19.32%	18.60%	16.20%	17.90%									
	OP Commercial															
	OP Commercial Medicaid (Bayou Health)		15.71%	14.50%	16.30%	17.10%	16.50%									
	OP Medicaid		2.62%	3.48%	2.80%	3.10%	3.20%									
	OP Medicare															
	% Patient Mix Emergency Dept (ED)															
	ED Free Care & Self Pay		23.03%	22.81%	23.90%	22.50%	23.70%									
	ED Commercial															
	ED Commercial Medicaid (Bayou Health)		28.24%	26.49%	26.10%	28.20%	27.80%									
	ED Medicaid		2.92%	2.87%	2.70%	2.50%	2.60%									
	ED Medicare															
Offender Care	**Offender Care**															
	[1]Total # Inpatient Discharges		5	4	11	8	5									
	% of IP Days		0.01%	0.02%	0.08%	0.06%	0.04%									
	Total # OP Encounters		42	23	20	12	22									
	% of OP Encounters		0.01%	0.01%	0.00%	0.00%	0.00%									
	ED Encounters		8	5	23	20	26									
	% of ED Visits		0.01%	0.02%	0.21%	0.18%	0.24%									
	[2]# Telemed visits		0	0	0	0	0									
	% of Telemed visits		0.00%	0.00%	0.00%	0.00%	0.00%									
*CEA Core Clinical Services	**HIV Care**															
	# HIV Outpatient Clinic visits															
	Cancer Care															
	# Oncology Infusion visits	78														
	Trauma Care															
	Level I Trauma Center (Y/N)															
	Outpatient Pharmacy Assistance															
	Total # prescriptions filled															
	# Patient Assistance Prescriptions filled															
	[4]# HIV prescriptions filled															
	# Offender prescriptions															
	# Other prescriptions															
	Are prescriptions available same day (Y/N)															
	Avg wait time on prescription in minutes															

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

++Working with partner to obtain report card data

Data provided by LSU HCSD for FY12; Data provided by Gjerset & Lorenz, LLP on behalf of Rapides Regional and Christus St. Francis Cabrini for FY14 and after

Information currently not available or services not applicable

Last updated 12/8/2015

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Rapides Regional Medical Center & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana			
Footnotes	**Comments**		**Date completed**
Operations Milestones		**Impact**	**Date completed**
	CHRISTUS St. Frances Cabrini ("Cabrini") and Rapides Regional Medical Center ("Rapides") continue to operate two new primary care clinics, three new specialty care clinics and two new outpatient pharmacies. Two clinics are located in Pineville, and the rest are in Alexandria. The specialty care services currently available at the clinics include Orthopedics, Cardiology, Gynecology, Coumadin Clinic, Diabetic Education, Oncology, General Surgery, Ophthalmology and Pulmonology.	Clinics provide services to all patients, including low income and needy patients during normal business hours.	12/1/15
	The urgent care clinics offer services during expanded hours – two from 8 am to 10 pm seven days a week, and the other from 9 am to 9 pm Monday through Friday, 10 am to 5 pm Saturday, and noon to 6 pm Sunday. Two of the clinics are located in central Alexandria, and the other is located in Pineville.	New clinics dedicated to providing urgent care services.	12/1/15
	The hospitals have been providing increased levels of emergency department services since the closure of Huey P. Long.		12/1/15
	Rapides received major teaching hospital effective July 1, 2015, recognizing its commitment to a high level of medical education, research, and innovative patient care.		
Medical equipment Investments			
Technology Investments			

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Graduate Medical Education Resident FTEs by Program Specialty
Rapides Regional Alexandria Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Family Medicine - Alexandria	18.0	18.0	18.0
Alexandria Programs		**18.0**	**18.0**	**18.0**

Information provided by LSU Health Sciences Center - Shreveport

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

University Health Conway - Monroe, Louisiana

	Measure	UH-C Monthly Avg FYE Sep 2014	UH-C Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016
Statistics															
	Total Adult/Pediatric Discharges	348	357	345	346	354									
	*Total Psychiatric Discharges	61	61	44	55	63									
	Total	409	417	389	401	417									
	Total observation days	66.48	111.52	159.23	163.82	153.60									
	ALOS - Adult/Pediatric	3.88	3.88	3.72	3.88	3.70									
	ALOS - Psychiatric	12.45	13.19	18.30	14.47	12.00									
	Total IP Discharge Days - Adult/Pediatric	1,345	1,380	1,285	1,343	1,311									
	Total IP Discharge Days - Psychiatric	749	776	805	796	756									
	Average Daily Census-Adult and Pedi	44.17	45.39	41.45	43.32	43.70									
	Average Daily Census - Psych	24.63	25.50	25.97	25.68	25.20									
	Outpatient Encounters	10,350	10,767	11,097	10,755	11,300									
	Outpatient Clinic Visits with E&M codes	6,488	6,902	7,434	7,342	7,707									
	*ED Visits	2,200	2,216	2,393	2,408	2,443									
	Total # of free care individuals		3,550	3,816	4,501	4,613									
	# of free care recipients		1,554	1,692	1,821	1,988									
	# of free care approved applicants		204	167	241	307									
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**														
	IP Free Care	12.85%	9.17%	10.43%	10.95%	8.92%									
	IP Self Pay	12.24%	11.99%	6.61%	6.70%	3.81%									
	IP Commercial	6.42%	9.09%	11.98%	11.62%	8.85%									
	IP Commercial Medicaid (Bayou Health)	30.80%	31.59%	37.82%	35.29%	35.77%									
	IP Medicaid	21.23%	22.25%	18.91%	20.92%	18.92%									
	IP Medicare	12.72%	12.98%	11.13%	12.51%	16.40%									
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care	2.27%	2.25%	4.97%	1.63%	3.31%									
	Psych Self Pay	29.45%	21.60%	4.72%	19.10%	5.82%									
	Psych Commercial	6.55%	4.73%	9.57%	11.18%	13.76%									
	Psych Commercial Medicaid (Megellan)	30.11%	30.54%	32.80%	23.24%	38.49%									
	Psych Medicaid	12.29%	16.19%	20.50%	22.24%	23.68%									
	Psych Medicare	19.32%	24.63%	27.45%	22.61%	14.95%									
	% Patient Mix Outpatient (OP)														
	OP Free Care	33.06%	23.27%	23.93%	26.16%	27.43%									
	OP Self Pay	9.56%	15.50%	10.93%	8.62%	8.29%									
	OP Commercial	13.47%	16.11%	17.23%	17.67%	16.81%									
	OP Commercial Medicaid (Bayou Health)	21.40%	23.73%	28.08%	28.21%	27.68%									
	OP Medicaid	4.01%	3.21%	2.23%	2.32%	2.46%									
	OP Medicare	17.33%	16.96%	16.15%	15.55%	15.96%									
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	19.33%	11.91%	12.95%	16.32%	16.13%									
	ED Self Pay	42.53%	44.80%	41.04%	35.67%	33.61%									
	ED Commercial	6.11%	7.60%	9.28%	8.31%	9.13%									
	ED Commercial Medicaid (Bayou Health)	16.20%	20.13%	22.15%	23.71%	25.58%									
	ED Medicaid	4.64%	4.33%	3.72%	4.07%	3.44%									
	ED Medicare	7.37%	7.96%	8.07%	8.06%	8.43%									
Offender Care	**Offender Care**														
	[1]Total # Inpatient Discharges	10	9	10	12	13									
	% of IP Days	3.73%	2.93%	3.11%	2.01%	7.32%									
	Total # OP Encounters	119	131	160	159	154									
	% of OP Encounters	1.18%	1.22%	1.44%	1.48%	1.36%									
	ED Encounters	84	72	67	93	90									
	% of ED Visits	3.81%	3.26%	2.80%	3.86%	3.68%									
	# Telemed visits	0	0	0	0	0									
	% of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%									
CEA Core Clinical Services	**HIV Care**														
	# HIV Outpatient Clinic visits	219	223	207	285	252									
	Cancer Care														
	# Oncology Infusion visits	213	228	221	209	234									
	Trauma Care														
	Level I Trauma Center (Y/N)	N	N	N	N	N									
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	312	463	773	789	866									
	# Patient Assistance Prescriptions filled	254	200	151	142	192									
	[4]# HIV prescriptions filled	N/A	7	9	15	16									
	# Offender prescriptions	N/A	59	85	80	106									
	# Other prescriptions	57	228	528	552	552									
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y									
	Avg wait time on prescription in minutes	3	11	15	15	15									

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by University Health Shreveport

Information currently not available or services not applicable

Last updated 12/8/2015

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

University Health Conway - Monroe, Louisiana

Footnotes	Comments		Date Completed
	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until at least three months after a patient's date of service.		4/29/14
Operations Milestones	**Accomplishment**	**Impact**	**Date Completed**
	Signed new Affiliation Agreement with Grambling State University for Public Administration Internship	Demonstrates to the public that our hospital is committed to giving safe, high quality care while contributing to the local community.	7/10/15
	New patient room chairs started arriving.	Increase accessibility and comfort for related patient care services.	7/10/15
	Completed Beautification Project for L&D. Residents now have a private lounge and renovated sleeping quarters. Full time Day Charge Nurse has been identified for the Labor Unit M-F. This has initiated a more structured workflow for L&D.	Increase accessibility and comfort for related patient care services.	7/10/15
	Providing Hearing Screens on Infants in the mothers rooms while educating mothers about the procedure and benefits. Safe Skin-to-Skin In-Services given to all NICU and L&D staff. Neonatal Resuscitation Program classes were given to the new Residents. Perinatal Nurses station remodel was completed.	Increase and continuous improvement of patient care services available to community	7/10/15
	The outpatient retail pharmacy expanded accepted insurance coverage. Pharmacy prepared Rapid Sequence Intubations Kits for the ED to use for patients who arrive in respiratory distress. Allows physicians access to most medications used to intubate patients in order to decrease wait time in obtaining orders and medications.	Increase accessibility and comfort for related patient care services.	7/10/15
	Approved 3% raises for residents		7/11/15
	Passed safety inspection	Passed our inspection by the health department. Ensures safety and security measures for our patients are aligned with health standards.	8/1/15
	Entered into new contract for management of Emergency Department	Improve patient satisfaction with ED services	8/1/15
	Completed replacement of all crash carts throughout the hospital		8/1/15
	Completed remodel of Women's Pavilion	Improve patient satisfaction	8/1/15
	Initiated plans to expand retail pharmacy and added technician due to increased retail pharmacy volume.		8/1/15
	No CAUTI's CLABSI's and VAE's; Also, no HAI's from multi-drug resistant organisms (MDRO's) in infection control	Increase and continuous improvement of patient care services available to community	9/1/15
	Increased Mother/Baby time from 1 hour per day to 2 hours per day		9/1/15
	Participated in a "Back to School Fair" with a local church		9/1/15
Medical Equipment Investments			
	In partnership with radiology and through a grant we have purchased a Stereotactic System which is utilized for breast biopsy using mammography system.	This system assists our radiologists and improves related patient care services.	7/10/15
	Purchased Vancare Turn-Lift	Assist patients in safely rising and turning from sitting positions.	8/1/15
	Added 8 new telemetry monitors	Increase quality of patient care; monitors send vital sign data to EPIC	8/1/15
	Purchased Vancare Turn Lift Device	Helps patients safely rise and turn from a sitting position	8/1/15
	Laser was purchased for use in the vascular case		9/1/15
Technology Investments			
	Replaced 95% of Windows XP Computers		8/1/15

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Graduate Medical Education Resident FTEs by Program Specialty
University Health Monroe Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Family Medicine - Monroe	24.0	24.0	25.0
Monroe Programs		**24.0**	**24.0**	**25.0**

Information provided by LSU Health Sciences Center - Shreveport

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

University Health Shreveport - Shreveport, Louisiana

	Measure	UH-S Monthly Avg FYE Sep 2014	UH-S Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016
Statistics															
	Total Adult/Pediatric Discharges	1,497	1,465	1,475	1,509	1,476									
	*Total Psychiatric Discharges	109	104	100	145	142									
	Total	1,606	1,569	1,575	1,654	1,618									
	Total observation days	469	653.34	903.81	853.02	795.83									
	ALOS - Adult/Pediatric	5.18	5.28	4.89	5.08	5.40									
	ALOS - Psychiatric	10.46	10.90	11.31	7.75	7.69									
	Total IP Discharge Days - Adult/Pediatric	7,751	7,729	7,217	7,670	7,973									
	Total IP Discharge Days - Psychiatric	1,119	1,115	1,131	1,124	1,092									
	Average Daily Census-Adult and Pedi	255	254	232.81	247.42	265.77									
	Average Daily Census - Psych	37	36.67	36.48	36.26	36.40									
	Outpatient Encounters	32,049	32,167	34,377	33,361	33,807									
	Outpatient Clinic Visits with E&M codes	17,167	17,316	18,938	18,238	18,747									
	*ED Visits	5,399	5,235	5,548	5,719	5,662									
	Total # of free care individuals		9,909	8,760	9,501	9,599									
	# of free care recipients		3,891	3,899	4,238	4,401									
	# of free care approved applicants		567	609	657	632									
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**														
	IP Free Care	7.44%	8.36%	8.24%	6.35%	5.19%									
	IP Self Pay	18.60%	13.22%	7.36%	6.10%	3.01%									
	IP Commercial	17.54%	17.66%	24.75%	20.72%	21.58%									
	IP Commercial Medicaid (Bayou Health)	28.47%	30.88%	28.32%	32.48%	32.75%									
	IP Medicaid	7.42%	9.52%	10.18%	15.37%	16.88%									
	IP Medicare	18.67%	18.99%	19.72%	18.02%	19.60%									
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care	3.54%	3.14%	4.33%	3.65%	3.02%									
	Psych Self Pay	32.59%	28.06%	27.85%	22.60%	19.05%									
	Psych Commercial	4.97%	4.87%	6.98%	6.14%	11.54%									
	Psych Commercial Medicaid (Megellan)	36.49%	40.50%	37.40%	38.35%	36.17%									
	Psych Medicaid	0.60%	2.62%	3.89%	6.58%	10.99%									
	Psych Medicare	21.12%	19.82%	18.66%	21.98%	18.13%									
	% Patient Mix Outpatient (OP)														
	OP Free Care	20.83%	18.00%	16.94%	17.87%	18.36%									
	OP Self Pay	11.33%	10.78%	9.27%	8.69%	8.50%									
	OP Commercial	16.96%	19.10%	20.50%	20.64%	20.18%									
	OP Commercial Medicaid (Bayou Health)	28.40%	29.70%	31.77%	31.13%	30.98%									
	OP Medicaid	3.38%	2.65%	2.00%	2.04%	2.05%									
	OP Medicare	18.07%	18.70%	18.57%	18.66%	18.96%									
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	11.97%	12.30%	12.89%	12.75%	14.06%									
	ED Self Pay	35.31%	30.92%	29.99%	25.91%	23.98%									
	ED Commercial	9.02%	9.98%	10.90%	11.94%	12.26%									
	ED Commercial Medicaid (Bayou Health)	27.09%	29.09%	27.74%	29.25%	30.25%									
	ED Medicaid	2.78%	3.09%	3.42%	4.72%	4.54%									
	ED Medicare	10.76%	11.54%	11.36%	11.98%	12.29%									
Offender Care	**Offender Care**														
	[1]Total # Inpatient Discharges	31	29	28	25	17									
	% of IP Days	1.86%	1.36%	1.43%	0.96%	0.99%									
	Total # OP Encounters	330	339.25	327	328	330									
	% of OP Encounters	1.04%	1.06%	0.95%	0.98%	0.98%									
	ED Encounters	166	161.25	205	197	148									
	% of ED Visits	3.08%	3.07%	3.70%	3.44%	2.61%									
	# Telemed visits	0	0	0	0	0									
	% of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%									
*CEA Core Clinical Services	**HIV Care**														
	# HIV Outpatient Clinic visits	320	293	291	252	233									
	Cancer Care														
	# Oncology Infusion visits	469	551	580	544	530									
	Trauma Care														
	Level I Trauma Center (Y/N)	N	Y	Y	Y	Y									
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	1,380	2,032	2,542	2,335	2,288									
	# Patient Assistance Prescriptions filled	262	261	285	245	319									
	[4]# HIV prescriptions filled	144	1	4	1	4									
	# Offender prescriptions	74	69	75	75	51									
	# Other prescriptions	896	1,627	2,178	2,421	1,914									
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y									
	Avg wait time on prescription in minutes	26	25	28	28	25									

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by University Health Shreveport

Information currently not available or services not applicable

Last updated 12/8/2015

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

University Health Shreveport - Shreveport, Louisiana

Footnotes	Comments		Date completed
	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until at least three months after a patient's date of service.		4/29/14
Operations Milestones	**Accomplishment**	**Impact**	**Date completed**
	Womens and Children's Service area received ELSO award for PICU	Selected, along with MICU, as a Center of Excellence by ELSO in recognition of our ECMO program; UH Shreveport is the only center of excellence in LA.	7/1/15
	Approved 3% raises for residents		7/2/15
	Reopened the newly renovated 4J wing & the 4J Nursery	Increase and continuous improvement of patient care services available to community	8/1/15
	Hugs Infant Security System	The Hugs Infant Security System went live on 4G/J on August 31st. This system increases safety and security measures for our patients.	8/1/15
	Curos Caps and Bedside Reporting in Surgery Unit A and B	To assist with prevention of central line infections and to promote patient involvement in plan of care	8/1/15
	Completed first self audit of Pharmacy 340B Program & added additional contract with home infusion provider. Also completed formal HRSA audit.		8/1/15
	Initiated retail pharmacy services for employees		8/1/15
	Completed ACC retail space renovations.		8/1/15
	Hired a discharge pharmacist		8/1/15
	Improved Radiology Interventional Nephrology throughput		8/1/15
	After completing first Sirspheres procedure in the region during the second quarter, Radiology continues to perform additional Sirspheres procedures.	Continuously increasing services available to patient community.	8/1/15
	Submitted ICANL survey to attain accreditation for preservation of research in Vascular Surgery		8/1/15
	In final stages of set up to begin FWCC Lung Screening Program. Projected program initiation date is Oct 1, 2015.	Continuously increasing services available to patient community. Program will use established screening protocols for early detection of lung nodules.	8/1/15
	Hired Audiology Clinical Coordinator	Position will focus on Cochlear implant program	8/1/15
	Provided 100% of funding to acquire an Epilepsy Neurosurgeon to begin in September	Increase of specialized services available to community	8/2/15
	Provided one-half of the funding to support the addition of a GYN/Oncologist	Increase of specialized services available to community	8/3/15
	Completed training of Radiology, MRI technologist	Increase services available to community	9/15/15
	Received ICANL accreditation for vascular ultrasound/certificate received		9/15/15
	EEG remote reading is complete and operational for the Neurophysiology-EEG/EMU equipment		9/15/15
	Installation of Nephrology Sleep Equipment is completed & expansion to six rooms is slated for November 2015		9/15/15
	Received the 2015 Center of Excellence Award from the Extracorpeal Life Support Organization. One of eleven hosptals around the world to be honored with the award.	Promotes excellent and exceptional care in extracorpeal membrane oxygenation (ECMO) and related procedures. Award signifies to patients and families our commitment to exceptional patient care.	9/15/15
Medical Equipment Investments			
	Purchased Verathon BladderScans	BladderScan portable 3D ultrasound instruments measure bladder volume. They provide accurate data to aid in the diagnosis of common urological conditions, to assess urinary retention, to help prevent unnecessary catheterization, and to reduce rates of catheter-associated urinary tract infection.	8/1/15
	Purchased Multigo Robotic TOC2MD Transcranial Doppler	A transcranial Doppler Machine, that allows for a daily non-invasive physiological evaluation of the Circle of Willis in the control of vasospasm in subarachnoid hemorrhage patients	8/1/15
	Purchased Cheetah Nicom	Provides continuous, non invasive, hemodynamic insight, delivering real time tracking of Cardiac Output and other key Hemodynamic Parameters.	8/1/15
	Replaced Neurophysiology-EEG/EMU equipment	Equipment gives physicians remote access.	8/1/15
	Upgraded pathologist dictation system & replaced old computers in anatomical pathology		8/1/15
	Purchased Nephrology Sleep Equipment	Provides the ability to interface with EPIC. Interface build in process.	8/1/15
	Purchased analyzers for chemistry		9/15/15
Technology Investments			

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

Graduate Medical Education Resident FTEs by Program Specialty

University Health Shreveport Based Programs

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Anesthesiology	32.0	32.0	32.0
	Emergency Medicine	29.0	29.0	29.0
	Family Medicine	24.0	24.0	24.0
	Medicine (Categorical)	56.0	72.0	72.0
	Medicine (Preliminary)	10.0	10.0	10.0
	Internal Medicine Primary Care	22.0	6.0	6.0
	Medicine/Pediatrics	16.0	16.0	16.0
	Neurology	13.0	12.0	14.0
	Neurosurgery	14.0	13.0	14.0
	OB/GYN	24.0	24.0	24.0
	Ophthalmology	12.0	12.0	12.0
	Oral Surgery (ADA)	17.0	17.0	17.0
	Orthopaedics	16.0	15.0	15.0
	Otolaryngology	15.0	15.0	15.0
	Pathology	12.0	12.0	12.0
	Pediatrics	24.0	24.0	24.0
	Psychiatry	32.0	32.0	32.0
	Radiology	14.0	15.0	15.0
	Surgery (General)	29.0	29.0	29.0
	Urology	8.0	8.0	8.0
	Family Medicine - Rural	7.0	9.0	9.0
	Family/EMS	-	-	-
	Pain Medicine Fellowship	2.0	2.0	2.0
	Cardiology Fellowship	13.0	13.0	13.0
	Interventional Cardiology Fellowship	1.0	1.0	1.0
	Critical Care Fellowship	4.0	4.0	4.0
	Endocrinology Fellowship	4.0	4.0	4.0
	Gastroenterology Fellowship	9.0	9.0	9.0
	Hematology/Oncology Fellowship	16.0	16.0	17.0
	Infectious Diseases Fellowship	3.0	3.0	3.0
	Nephrology Fellowship	6.0	6.0	6.0
	Pulmonary/Critical Care Fellowship	9.0	9.0	9.0
	Rheumatology Fellowship	6.0	6.0	6.0
	Sleep Medicine Fellowship	2.0	2.0	3.0
	Neurosurgery Fellowship	0.0	1.0	1.0
	Allergy/Immunology Fellowship	4.0	4.0	4.0
	Cytopathology Fellowship	2.0	2.0	2.0
	Child & Adolescent Psych Fellowship	4.0	4.0	4.0
	Forensic Psychiatry Fellowship	2.0	2.0	2.0
	Colon & Rectal Fellowship	2.0	2.0	2.0
Shreveport Programs		**515.0**	**516.0**	**521.0**

Information provided by LSU Health Sciences Center - Shreveport
Oral Surgery is accredited by the ADA

Last updated 12/8/2015

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

	Measure	Definition
Measure	Total Adult/Pediatric Discharges	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric discharges and normal newborns.
	*Total Psychiatric Discharges	Psychiatric inpatient discharges from in-house and offsite psychiatric beds licensed to the facility.
	Total Discharges	Total number of adult/pediatric and psychiatric discharges.
	Total observation days	Total observation hours divided by 24. Observations are the number of patient census hours in observation. The historical observation reporting did not take into account patient status at discharge. The reporting occurs prior to final utilization review and charges and therefore may include patients that ultimately have a discharge status of inpatient.
	ALOS - Adult/Pediatric	The average number of days that inpatients remained in the hospital. The sum of adult/pediatric discharge days divided by the total adult/pediatric discharges. Excludes normal newborns.
	ALOS - Psychiatric	The average number of days that psychiatric inpatients remained in the hospital. The sum of psychiatric discharge days divided by the sum of psychiatric discharges.
	Total IP Discharge Days - Adult/Pediatric	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric and normal newborn days.
	Total IP Discharge Days - Psychiatric	Total inpatient discharge psychiatric days.
	Average Daily Census-Adult and Pedi	Total adult/pediatric inpatient days divided by the number of days in the period.
	Average Daily Census - Psych	Total psychiatric inpatient days divided by the number of days in the period.
	[3]Outpatient Encounters	All Clinic, Recurring, Observation and Outpatient Encounters. • Includes lab, flu shots, patient education, radiographic procedure, ancillary, and prisoner telemedicine services • Also includes all E&M coded visits
	[3]Outpatient Clinic Visits with E&M codes	Represents distinct clinic visits with an evaluation and management code. Represents just those services for which a physician can bill. Includes telemedicine visits.
	*[6]ED Visits	Total number of visits to the emergency department. The number of patients who were treated and released from the Emergency Department. Exclude visits where patients LWBS and patients admitted as an inpatient.
	Total # of free care individuals	Unduplicated patients classified as free care for the month (serviced and non-serviced); This captures the free care population for the month. Excludes partial assistance and sliding scale totals.
	# of free care recipients	Patients classified as free care and received services for the month (subset of total free care individuals). This captures free care serviced patient population for the month.
	# of free care approved applicants	Individuals who were new or renew approvals for the month (subset of total free care individuals). This captures first time and renewed free care applicants for the month.
Offender Care	[1]Total # Inpatient Discharges	Total number of adult/pediatric and psychiatric discharges for offenders.
	% of IP Days	The percentage of inpatient days from offender payor sources(i.e., parish, state, federal) to total inpatient days.
	Total # OP Encounters	The total number of offender OP encounters.
	% of OP Encounters	The percentage of offender patient encounters to hospital-wide encounters.
	ED Encounters	Distinct ED discharges. Excludes LWBS.
	% of ED Visits	The percentage of emergency visits from offender payor sources to total emergency visits.
	[2]# Telemed visits	The total number of offender patient visits for telemedicine services.
	% of Telemed visits	The percentage of offender patient telemedicine visits to outpatient encounters.
*Core Clinical Services	[5]# HIV Clinic visits	Distinct HIV clinic visits with an evaluation and management code (CPT codes 99201-99499) visits per month. This is a subset of Outpatient Clinic Visits with E&M codes. Includes telemedicine visits.
	# Oncology Infusion visits	Total count of distinct oncology infusion visits per day. Oncology infusions are the number of visits per day. If a patient received 2 chemo therapies in the same day, it is counted as one. If they came to the hospital 3 times in a month and received a chemo each time then that counts for 3.
	# Urgent Care visits (LSU Health BR & WOM only)	Total count of distinct urgent care visits.
	# Mental Health HIV visits (WOM only)	Distinct mental health HIV visits
*Outpatient Pharmacy (Core Service)	Total # prescriptions filled	The number of prescriptions dispensed on monthly basis.
	# Patient Assistance Prescriptions filled	The number of prescriptions dispensed to patient that the facility received through a Pharmaceutical Patient Assistance program.
	[4]# HIV prescriptions filled	The number of ADAP prescriptions filled including opportunistic meds. (Excluding offender HIV)
	# Offender HIV prescriptions	The number of ADAP prescriptions filled including opportunistic meds for offenders.
	# Offender prescriptions	The number of prescriptions dispensed for the LA Department of Corrections.
	# Other prescriptions	All other prescriptions dispensed. (Medicaid, Medicare Part D., self pay, etc.)
	Are prescriptions available same day (Y/N)	Can a patient drop off and pick up a prescription on the same day?
	Avg wait time on prescription in minutes	The number of minutes that a perscription is ready from drop off to patient pick up.

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[3]Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

[5]LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable

Last updated 12/8/2015

LSU Health Public-Private Partnership Report Card
FY 2016 - 1st Quarter

	Measure	Definition
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**	
	IP Free Care	The percentage of inpatient days from free care payor sources to total inpatient days. Excludes partial assistance and sliding scale totals.
	IP Self Pay	The percentage of inpatient days from self pay payor sources to total inpatient days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
	IP Commercial	The percentage of inpatient days from commercial payor sources to total inpatient days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
	IP Commercial Medicaid (Bayou Health)	The percentage of inpatient days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient days.
	IP Medicaid	The percentage of inpatient days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
	IP Medicare	The percentage of inpatient days from Medicare payor sources to total inpatient days. Medicare includes payments from Medicare Parts A and B.
	% Patient Mix Psychiatry (Psych)	
	Psych Free Care	The percentage of inpatient psych days from free care payor sources to total inpatient psychiatric days. Excludes partial assistance and sliding scale totals.
	Psych Self Pay	The percentage of inpatient psych days from self pay payor sources to total inpatient psychiatric days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
	Psych Commercial	The percentage of inpatient psych days from commercial payor sources to total inpatient psychiatric days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
	Psych Commercial Medicaid (Megellan)	The percentage of inpatient psych days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient psychiatric days.
	Psych Medicaid	The percentage of inpatient psych days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
	Psych Medicare	The percentage of inpatient psych days from Medicare payor sources to total inpatient psychiatric days. Medicare includes payments from Medicare Parts A and B.
	% Patient Mix Outpatient (OP)	
	OP Free Care	The percentage of outpatient visits from free care payor sources to total outpatient visits. Excludes partial assistance and sliding scale totals.
	OP Self Pay	The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
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	OP Medicaid	The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
	OP Medicare	The percentage of outpatient visits from Medicare payor sources to total outpatient visits. Medicare includes payments from
	% Patient Mix Emergency Dept (ED)	
	ED Free Care	The percentage of emergency visits from free care payor sources to total emergency visits. Excludes partial assistance and sliding scale totals.
	ED Self Pay	The percentage of emergency visits from self pay payor sources to total emergency visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
	ED Commercial	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
	ED Commercial Medicaid (Bayou Health)	The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to
	ED Medicaid	The percentage of emergency visits from Medicaid fee for service payor source (non CCN) to total emergency visits. Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
	ED Medicare	The percentage of emergency visits from Medicare payor sources to total emergency visits. Medicare includes payments from Medicare Parts A and B.

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

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